Campus Technology Committee (CTC) Meeting Agenda (11/18/2020) Zoom, 10:00 - 11:00 am

1. Updates

- 1.1 Several more Remote Labs (with specialized software) have been set up for faculty and students to use. We have also set up two virtual labs in Microsoft Azure
- 1.2 Selected Projects completed recently to provide business continuity: Student Wellness Check-in System (Attestation); Time Schedule Improvement for UW Tacoma student
- 1.3 Selected Medium term projects: PHP Live! Chat; Financial Aid Emergency Aid Portal; Care Team Training Request Form; BIAS Incident Report System Upgrade; SendInBlue email system
- 1.4 Campus Web Site migration to Drupal 8 is scheduled in December
- 1.5 CP-005 Open Lab Workstation Scheduling (currently using 25Live). As Stephen Rondeau has shared his experience in using Lab Archives Scheduler for SET, IT is exploring if it can be used for both in person open lab and remote lab scheduling. A big advantage of Lab Scheduler is that more than one students can reserve a lab during the same time slot, and the system doesn't allow any more reservations than the maximum students configured to use a lab simultaneously.
- 1.6 Portfolium (funded by STFC): The Pathways module is added to the UW Tacoma Portfolium, but not in Canvas. Pathways help students visualize where they are headed and the progress they are making. Educators can build themed pathways that are intentional and flexible; drawing from existing co-curricular and academic programming. Badges can be issued in connection with pathway achievement, giving students tangible assets for reflection and career readiness.
- 2. Campus-wide Renovation and Construction
 - 2.1 Top priority is to have network infrastructure and media systems up and running for the SET Labs on the ground floor of the Academic Block (GWP/BB/BHS/WCG) by 2021 summer
 - 2.2 SNO and TLB Learning Commons will follow immediately
 - 2.3 Building Design is underway for the Milgard Hall
- 3. SPSS campus license will be in place by Winter Quarter. We will have to replace Version 19 (perpetual license) to Version 25 (annual license). Do you and your colleagues have any issue?
- 4. Do you have any current technology issues? Is there any urgent topic to discuss today or in the next CTC meeting (short term support)?
- 5. We are recovering from the pandemic (Disaster Recovery). Is our Business Continuity (including Instructional Continuity) process working for you? Should we discuss technology planning and support for post-pandemic "new normal"?
 - 5.1 Teaching Support: from "Remote labs / virtual labs, hybrid classes, low touch classroom media" to "VR classroom, voice activation of classroom media and HyFlex courses." Does post-pandemic teaching include HyFlex course design at UW? (HyFlex: Each class session and learning activity is offered in-person, synchronously online, and asynchronously online.

Students can decide how to participate. Students can choose to attend face-to-face meetings and earn weekly participation points or complete equivalent work online and earn participation points.)

- 5.2 Student Success Support: from "Equipment checkout, Parking Lot WiFi and PHP Live! Chat" to "Portfolium Pathways and ChatBot."
- 5.3 Remote Work Support: from "laptop loan and remote access to UW network" to "provide office equipment and trainings (e.g. cybersecurity, computer literacy seminars, Microsoft 365, Team, Team Events to conduct training) for staff employees, and welcome faculty and students to attend."
- 6. EDUCAUSE 2021 Top IT Issues
 - 6.1 <u>Top IT Issues, 2021: Emerging from the Pandemic</u>
 - 6.2 Do we need to add any of these issues to our post pandemic discussion?

RESTORE	EVOLVE	TRANSFORM
#1. Cost Management	#1. Student Success	#1. Institutional Culture
Reducing institutional costs and	Advancing student support services to help	Contributing to a culture
increasing workforce effciency	students attain academic and career goals	of transformation
#2. Online Learning	#2. Equitable Access to Education	#2. Technology Alignment
Strengthening online and hybrid	Providing technologies, support, and	Identifying and applying sustainable
education	policies for diverse users	digital strategies and innovations
#3. Financial Health	#3. Online Learning	#3. Technology Strategy
Revising budget models and	Progressing from emergency remote	Developing an enterprise architecture
IT governance	teaching to online learning	that keeps pace with strategic change
#4. Affordability & Digital Equity Providing increased support for students' technology needs and enabling technology availability	#4. Information Security Developing a cybersecurity operations strategy	#4. Enrollment & Recruitment Exploring and implementing creative holistic recruitment solutions
#5. Information Security Providing information security leadership	#5. Financial Health Partnering to develop new funding sources	#5. Cost Management Focusing on digital transformation

7. Zoom Meeting Connection Information

Topic: CTC Meeting Time: Nov 18, 2020 10:00 AM Pacific Time (US and Canada) <u>https://washington.zoom.us/j/93275924112?pwd=ZWZuU2F1a0RmdUdCeTdzQjBXeU9iQT09</u>

Meeting ID: 932 7592 4112 Passcode: 464868 Dial by your location +1 206 337 9723 US (Seattle) +1 253 215 8782 US (Tacoma)